

Faytech Ltd. specializes in the design, development, manufacturing and marketing of Touchscreen Monitors and Touchscreen PCs. With its roots in Germany, faytech today sells and supports Touch Monitors and Touch PCs on a worldwide basis. Faytech offers German engineered products, manufactured in Asia with local service.

History

Faytech's roots lay in Germany. Starting in 2002, Logitel GmbH developed and marketed electronic devices. In 2005, the company started to import Touchscreen displays. Within three years, Logitel GmbH became the leading Touchscreen supplier in Germany in its niche. In 2008 long-term sales and distribution contracts were established in Germany and part of the management team moved to Shenzhen to start a production facility in China and establish the faytech brand. In 2009, faytech Ltd. was founded as a merger between German quality and development know-how and Chinese sourcing and manufacturing competencies. Beginning 2010 started faytech its first own production of Touch PCs in its own factory. Today all offered Touch Devices are solely designed and manufactured by faytech, produced on its own ISO 9001:2008 certified production lines.

Faytech's Worker Responsibility

Faytech manufactures its products to the highest German quality standards and we pride ourselves on providing benefits to our employees by similar guidelines. No child labor or worker exploitation is tolerated within our company, and not from any of our sub-contractors. Minimum Chinese government labor statute requirements are not only met but also surpassed. All employees are engaged in regulated employment contracts, work a regular 40 hour week, are paid on the 15th and the 30th of each month, and receive in addition to public holidays (e.g. 29days 2013) five days of paid leave. The company provides all employees with health, accident, unemployment, retirement, and maternity insurance; and female employees are entitled to maternity leave. Providing all of these benefits has helped to increase employee loyalty and resulted in very little turnover. People like working for our company, and many of our staff have been with us since we began producing our own products in early 2010.

Faytech's Passion

Based on its success in Germany, faytech started its global sales operation in 2011 and continues to build its reputation in the Touchscreen industry worldwide. A good reputation and high quality products to attractive prices help faytech to expand its market share and establish long term business relationships with suppliers as well as sales partner and users all over the world. At faytech, we always put our customer's needs first. Join faytech's successful development as employee, delivery partner or sales partner and participate in our incredible growth – since 2005 our revenue grew every single year by at least 50%.

Faytech's Philosophy

Our goal is to listen to you and work with you to find the right solution to meet your needs. Innovations, fairness, direct communication with employees and customers, respect for the environment and a dedication to product quality are the cornerstones of faytech's business philosophy, combined with an attractive price.

Faytech's Development and Quality Guidelines

With strong development teams, one in Germany and one at faytech's headquarter in China, faytech has strong development abilities, ensuring that our products are always at the technical forefront. In addition to **the SGS guided ISO 9001:2008** certification of our factory, the German quality team is responsible for a stable supply of high quality parts. All products pass **CE, FCC, ROHS** and every faytech Touchscreen Display and PC is tested several times and is deemed to be completely operational and in perfect condition before leaving the factory. In addition, all RMA cases are recorded in Europe in a specially designed RMA tool. In conjunction with the by faytech used ERP system xTuple all productions ever made are easily reviewed and can be tracked back to each individual supplier/processed components. Because of this complete quality control chain - from material incoming inspection through production to after-sales analysis, faytech can make reliable statements regarding the own product quality. With the help of the online RMA-tool and xTuple's ERP management software all operations are constantly analyzed and the quality is steadily further improved.

Manufacturing Unit

Faytech's Factory



Faytech's Reception



Faytech's Warehouse



Faytech's Production Entrance



Faytech's Product Assembly Lines



Faytech's Touch Panel Assembly



Brightness Enhancement Work



Product Testing



Product Discussion



Faytech's Team



Faytech's Customer

The reference list of well-known German brands using faytech Touchscreen Displays and PCs is substantial. For example, faytech's products are in use by business units of T-Systems, Siemens, Bosch, Continental and Bavaria Filmstudios, as well as by research institutes like the Max-Planck-Institut or the Institut für Luft-und Raumfahrt and many more.

Faytech's Touchscreen Displays and PCs are used in a wide variety of applications. Customers use the faytech technology at home for house automation and media center applications; factories use the displays for controlling their machines; restaurants, bars and drugstores use the Touchscreen systems to make their sales processes more efficient. Faytech has already some real globetrotters like the IP65 Touch-PC series. It is used in America in car washing streets and washing centers (with SAW-option), in Brazil in police cars (vandalism secure), in Australia in outdoor POS (high brightness) and in Asia and Europe in numerous industry projects.



Exhibition Impressions

Faytech at Cebit 2012 in Hannover, Germany



Embedded world 2012 in Nuremberg, Germany



Faytech at Global Sources 2013, Hongkong



Faytech at F+W-Hausmesse, Germany



Faytech's Reach

With its roots in Germany, faytech offers with its partner's German engineering, Asian Manufacturing and Local service.

Three good reasons to decide for the industrial touch device manufacturer with the best quality / price ratio!

Partner Presence: Germany, Switzerland, North America, Japan, Australia, China, India and Middle East.

Faytech's Product Range

7"-12" Touchscreen Monitor Series

Faytech's 7"-12" Touchscreen Monitor Series sets new standards for the touchscreen industry. This feature rich monitor has an LED backlighted 4-wire resistive touch panel, extra robust components, extended current input (8-36V), HDMI port, three video inputs, wall mountable, high-quality pedestal, and extended temperature range. Each Touchscreen Monitor comes with faytech's 100% guarantee of no defective pixels, and is suitable for 24/7-operation.

The high-resolution support (e.g. 1080p, 1920x1200 pixels) of these faytech touchscreens makes them the perfect choice for a wide variety of applications. Some of these include: as a surveillance monitor when combined with a HTPC or with security cameras; as control panels in the industrial area; in kiosk systems; as cash monitor or information terminals; for machine control; home automation; on farm machinery; on forklifts in distribution centers; wind turbine controls; telematics in transportation systems and in many other areas.

The integrated touch panel is robust and accurate. The touch function is quickly established via the USB port of your PC, and industrial users can connect the touch function through the serial port. Faytech includes touchscreen drivers for popular Microsoft (CE, Win XP, Vista), Mac and Linux operating systems. For Win7 and Win8 operating systems, no driver installation is needed because the MER4485 chipset used in faytech's in-house designed touch controller supports Login using virtual keyboard and immediate use of windows gestures after Login, making starting and using Windows 8 incredibly easy.

IP65 Touchscreen Monitor Series

Based on faytech's 7" to 12" Touchscreen Monitor technology platform, faytech's IP65 series provides features that predestine the series for demanding industrial and outdoor applications.

Increased brightness (all touch-screens have at least 400 Nits brightness), completely dust and water protection acc. IP65 protection class and a robust, sealed aluminum enclosure characterize faytech's IP65 Touchscreen Monitor series.

Dustproof, waterproof, vandalism secure, sunlight readable; these features speak for themselves - faytech's IP65 Sunlight readable, vandal-resistant aluminum Touch PC series has been designed for demanding industrial and outdoors applications.

High-performance LEDs with extreme long life, coupled with specialty films and enhanced polarizers allow a perfect picture even under direct sunlight.

The individually equipped, water-and dust-resistant, highly stable connections ensure proper connectivity in all situations and withstand all weather conditions and application.

The high-strength safety glass protects against vandalism, nor a knife, nor a screwdriver leaves any scratch.

Rely in difficult operating areas on faytech's rugged touch-PC series.

For projects, the following individualizations are further available:

- Free to specify All-In-One Cable: VGA, HDMI, Video, DVI, S-video, audio, power supply, voltage range, USB or serial port touch
- Further increased brightness (up to 1000Nits) and extended service life (MTBF)
- Color, logos, housing and fixing points specifiable
- Rail and / or VESA-75/VESA-100 options on the back of the housing

15"-22" Touchscreen Monitor Series

Experience a new working environment with faytech's 15"-22" Touchscreen Monitor Series. These monitors are packed with features and connectors that make them perfect in any industrial or commercial application. Each Touchscreen Monitor is built using an industrial LCD panel with backlighting (40,000+ hour lifespan), 5-wire resistive touch and anti-glare coating to enhance the user's performance and of course includes faytech's 100% guarantee of no defective pixels. The 15"-17"-19" models have VGA and DVI-D connectors, with additional S-Video and HDMI connections added to the 22" version. Each monitor comes with its own desktop stand, and screw patterns on the back for VESA-100 mounts, so it can be used in a variety of configurations in industrial and commercial environments.

The high resolution support (e.g. 768p, 1920x1200 pixels) of these faytech touchscreens make them the perfect choice for a wide variety of applications including use in POS systems, as control panels in the industrial area, in kiosk systems, for machine control, in the office and in many other areas.

The integrated touch panel is robust and accurate. The touch function is quickly established via the USB port of your PC, and industrial users can connect the touch function through the serial port. Faytech includes touchscreen drivers for popular Microsoft (CE, Win XP, Vista), Mac and Linux operating systems. For Win7 and Win8 operating systems no driver installation is needed because the MER4485 chipset used in faytech's in-house designed touch controller supports Login using virtual keyboard and immediate use of windows gestures making starting and using Windows 8 incredibly easy.

8"-22" Touchscreen PC Series

Faytech's 8"-22" Aluminum Touch PC series consists of flat screen, industrial Touch PCs with numerous connectors and application possibilities.

Through its fanless silent operation and lack of moving parts, faytech's Aluminum Touch PC's unique design gives it the reliability needed to separate it from standard PC systems. Built upon their proprietary designed mainboard with 3 year steady supply, support for 32 bit/64bit Linux/Microsoft OS (XP/Win7/Win8), and using the highest quality industrial LCD panels these Touch PCs offer the performance, and stability required for long term operation in today's demanding manufacturing, commercial, and retail environments.

Faytech's Touch PCs are ideal for use in industrial applications, POS systems, machine control and maintenance, building automation, digital signage and many more challenging situations.

Touchscreen drivers included for popular Microsoft (CE, Win XP and Vista), Mac and Linux OS.

No driver installation required for Win7 and Win8 OS because of the MER4485 chipset used in faytech's in-house designed touch controller supporting Login using virtual keyboard and immediate use of windows gestures. This feature makes starting and using Windows 8 incredibly easy.

Customization available for project customers (e.g. higher brightness, IP protection classes, optional touch screen technologies, etc.)

Features:

- 5-wire resistive touch screen
- Mainboard offers either the Intel N2600 or N2800 CPU, AMD Radeon Caicos HD 7400 series graphic chip with 512MB dedicated graphic memory
- 2GByte RAM (N2600) or 4GByte RAM (N2800)
- 30-60GByte SSD
- Supports Win XP, Win7, Win8, Linux, 32Bit, 64Bit
- Consumer and industrial interfaces i.e. HDMI, VGA, Serial, USB, SATA, Ethernet (2x Gbit Lan), PCIeX1 straddle, 2x Mini-PCIE, GPIO and more
- High-quality black aluminum housing
- Out of the box working X86 architecture with pre-installed Linux OS
- Wi-Fi (a, b, g, n) integrated
- Audio amplifier with 2x2W speakers
- VESA 100 bracket for mounting
- Available in closed case or open frame

32"-55" Touchscreen PC Series

Mainboard offers either the Intel N2600 or N2800 CPU, AMD Radeon Caicos HD 7400 series

Faytech's 32" to 55" multi-Touchscreen PC series is the stylish touch screen solution at the point of sales (POS), interactive advertising (digital signage) or in conference rooms, trade shows and convention centers.

Faytech's 32", 42" and 55" Touchscreen PCs are equipped with a dual-touch infrared touchscreen, a full HD industry-24/7 panel for constant use with energy-saving LED technology, extra wide viewing angle and faytech's industrial mainboard series FT2X7410M with a powerful dual-core processor with DirectX 11.1 support. A reliable SSD with preinstalled operating system, Wi-Fi and many PC ports provide a complete package that can be used immediately.

For use at busy places all connections are hidden under a security flap that can be opened only by the high quality lock. The processed aluminum housing gives the device a high-end finish.

Faytech's 32", 42" and 55" multi-Touchscreen PCs are Eye Catchers with their attractive design and its interactive operation that inspires people.

Faytech Distributor's Profile

Region: India & Middle East

Name: Siphen Technologies Pvt. Ltd.

Brand Name: Faytech India

Responsibilities: Nation wide distribution, Support and Marketing

Key Member: Mr. Naman Dalmia, Managing Director

Siphen Technologies Pvt. Ltd. offers an extensive range of IT Services to address specific business issues quickly, while allowing flexibility for fast and easy future improvement. We believe in rapid and iterative implementation of solutions.

Choice among industry leading software solutions; we provide choice by building or acquiring solutions and then combining them with our software for life program. Our goal is to provide our customers with a solid return on their investment and the ability to choose the best solution that meets their unique needs.

Siphen an ISO 9001:2008 certifies company; approach to project delivery combines a blend of methodologies including Prince2, Lean, Six Sigma and ITIL. These skills are applied with a pragmatic and customer focused approach to deliver quality and excellence across all products and services. Our pre-defined operating model takes the customer through a structured, yet flexible journey from solutioning to delivery, on to service and customer care in a lean, efficient and customer focused manner.

We believe in clear and on-going communication throughout the project life cycle to ensure that a transparent and collaborative approach is taken at all times, starting with a robust approach to capturing and understanding customer requirements and expectations.

Siphen Technologies' values are integrated at all levels of business from internal back office practices to outwards customer interaction. These values guide cultural behavior and day-to-day conduct to ensure that we operate in a sound and ethical way at all times. They drive internal behavior and practices to support integrity, communication, operational excellence and customer satisfaction.

Siphen people are encouraged to conduct themselves in an open, honest and collaborative manner both internally and outwardly to customers, suppliers and partners. Lean principals, organizational learning and continuous improvement exist through every level of the organization to drive efficiency, cost reduction and process excellence.

In summary, Siphen values fall into the following categories: People, Operational Excellence, Listen & Understand, Integrity & Collaboration, and Customer Focused Delivery.

Professionalism: Expertise from our employees who are industry, regulatory and domain experts. We combine industry best practices, decades of experience and our customer communities to deliver a customer experience second to none.

Discipline: A promise is backed with a contract and our reliability in the industry depends on our delivery of our promise to you.

Commitment: Our clients expect and deserve the best. As a company, we are dedicated to helping our clients achieve and maintain high levels of individual and organizational performance. We regularly evaluate our own actions and seek input from our clients as to how we are doing.

We Care: We combine choice, expertise & relationship with profitable growth and an environment of openness, trust and credibility. At Siphen, we do the right thing when it comes to our customers and our employees.

Our Vision: Provide the worlds best IT solutions that enable businesses to excel.

Our Mission: To be the global leader in customer value; services and solutions that enable and transform the way businesses gather, manage, distribute and communicate information.

Faytech Indian Client's

In a short span of time, our partner has been able to cater the requirements of an extensive market in India & Middle East Region.



and many more...

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